

Your Booking and our COVID-19 Precautions

Important Information

To make your stay at Mazotos Panoramic Village (MPV) as safe as possible, the following COVID-19 rules and precautions have been put in place. Whilst these precautions have been implemented to minimise the risk of catching COVID-19, guests are reminded that overall risk during your stay in Cyprus and your residence at MPV is your own individual responsibility. We also ask that during your stay you recognise and follow the guidance provided by the Government of the Republic of Cyprus to control the spread of COVID-19.

Precautions in Place

1. Entry to the block and your apartment is through 2 keys stored in a key safe at the entrance to your block. The 4-digit code to open the key safe will be sent to you prior to your arrival.

The Key Safe for apartment 202



2. All apartments are cleaned and disinfected prior to guest arrivals.
3. A minimum of 2 free days is scheduled between the departure/arrival of new guests in each apartment.
4. All apartments are provided with an approved sanitiser. **Please use on every entry.**
5. All air conditioning units have been cleaned/refreshed and disinfected.
6. Adequate bed linen and towels are provided for use within the apartment.
7. All bed linen and towels are laundered before guest arrivals.
8. Guests are responsible for all cleaning and washing in the apartment during their stay.
9. There is no room service provided during a guest's stay.

10. No cash is used at MPV and the Refundable Damage Deposit (€100) will be taken at the same time as the final payment and refunded within 10 days of departure.
11. All communal areas are cleaned and disinfected on a daily basis.
12. The use of lifts should comply with advised social distancing rules.
13. Use of face masks is advisory in Cyprus, but guests may wish to use them when out.
14. All communal external changing rooms and toilets around the pools are closed.
15. Guests are advised to use the showers/toilets in their own apartment.
16. Sunbeds should only be used when covered with towelling.
17. Except for family members, sunbeds should be a minimum of 2 meters apart.
18. Sunbeds should be disinfected immediately after use.
19. There should be no more than 10 guests in the pool at the same time.

Actions for Possible Infections

1. If you, or any of your guests, show symptoms of Covid-19 you must stay in your apartment and immediately telephone **+357 9779 6380** the emergency number.
2. You should remain in the apartment until medical services arrive.
3. You may need to be moved to an isolation facility provided by the Government.

Mazotos Panoramic Village
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